Securian Online Billing Quick Reference

When your bill is ready to view on the <u>Lifebenefits.com</u> website, you will receive an email letting you know that the bill has been posted online.

Where to find your bill

Click on **Administrative Tools** and choose **Billing** to see the most recent bill. Or choose **Bill history** to see an older bill.



Viewing your Bill

Your online bill shows a summary of the premiums billed for each employee.

To view a detailed billing report, which includes coverage amounts and a breakdown of the billed amounts, you'll want to download the Excel version of the bill by clicking on **Download Excel file**.

You also have the option to download a PDF version of the bill by clicking on Print bill details.



Viewing employees' billed amounts

You can search for an employee by typing their name in the **Find a member** box. To see details of the employee's billed amount, you can click on the employee's Member ID.



When you're done reviewing the employee's detailed billing, you can click on **Back to bill** and it will bring you back to the billing summary.

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Comparing Bills

You can compare bills to see changes that have been made between the bill that you are currently viewing and a previous month's billing period. To do this, click on the "Compare bill to" dropdown and select the billing period that you want to compare your bill with. After you select a billing period, the page will refresh and display changes that have been made between the two billing periods. *Please note, you will not be able to use this feature until 2 or more billing periods have been posted online.*

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After you are done reviewing the changes, you can click on **Back to current bill** and it will bring you back to the billing summary.

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Submitting Your Bill

Submitting your bill will generate a remittance statement that can be sent in with your payment. This will not start the payment process as payments cannot be made on the Lifebenefits website. To produce a remittance statement, click on **Submit bill**.



Next, you will have the option to add comments onto the remittance statement. If you will be making any premium adjustments or if you have any billing and payment details to note, please enter your notes into the comments section. Click **Submit** after entering your comments and the premium remittance statement will generate, with comments shown on the bottom of the remittance statement.



After submitting your bill, it will be moved into the Billing History. This completes the online billing process.

If you have any questions, please contact Ochs at 800-392-7295 or ochs@ochsinc.com.