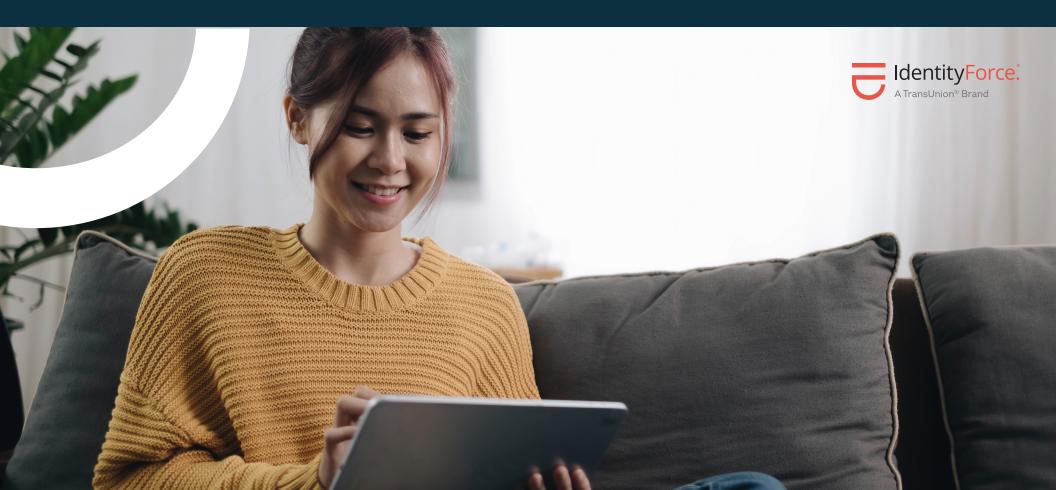
# Registration Guide



### **Create Your Online Account**

#### **Getting Started**

Just a few simple steps and you'll have comprehensive identity management and fraud protection from IdentityForce, a TransUnion brand.

Congratulations. You're ready to enjoy the benefits –and peace of mind – that IdentityForce provides.

IdentityForce is comprehensive identity security at your fingertips. This easy-to-use portal will help you:



**Monitor |** Continuous monitoring of your identity, privacy and credit by using innovative and proactive identity theft protection technology. We detect illegal selling of your personal, financial and credit information, providing robust monitoring required in today's connected world.



Alert | IdentityForce provides an early warning that your personal information is at risk. Our alerts are sent to your smartphone, tablet or computer, so you have the power to act before damage is done.



**Control** | When you want total identity control, count on IdentityForce. Understand your credit score and where or how your online information is being used. Protect your keystrokes, PIN numbers and credit card information.



**Recover |** Resolution Specialists offer comprehensive recovery services. We'll complete paperwork, make calls and handle every detail to restore your identity. And, you're covered by our nationwide \$1 million to \$2 million identity theft insurance policy. The amount of your insurance coverage varies depending on your specific IdentityForce membership plan.

#### How to register your IdentityForce account

You'll receive an email from the IdentityForce team. Just click on the "Create Your Online Account" button to register and access valuable educational resources and our comprehensive set of products.

|                                 | Action Required: Create Your Online Account Today!   |
|---------------------------------|--|
|                                 | ityForce.<br>on®Brand  |
|                                 | cing: Your New Identity Theft<br>Protection<br>te Your Online Account To Get Started!  |
|                                 | CREATE YOUR ONLINE ACCOUNT   |
| Hello Jane,                     |  |
| just taken the fin              | ning up for IdentityForce identity theft protection. You have<br>st step in protecting your personal information. For over 40<br>rce has been trusted by millions of members, and we are<br>ne you!            |
| To get the most account.        | value, it will be important for you to complete setting up your  |
|                                 | IdentityForce.   |
|                                 | Name: Jane<br>Access Code: 12345678<br>Live Support: 855-441-0270  |
|                                 | https://mybenefits.identityforce.com   |
|                                 | CREATE YOUR ONLINE ACCOUNT   |
| about your Ident                | t for emails from <b>IdentityForce</b> to get important information<br>ity Theft Protection. If you're experiencing issues creating<br>unt, please call the Resolution Center at <b>855-441-0270</b> for<br>e. |
| Sincerely,<br>The IdentityForce | e Team   |
|                                 | or   9920 Franklin Square Drive, Suite 250   Nottingham, MD 21236   855-441-0270<br>Terms of Use   Privacy Toticy<br>this communication because you have lidentifyerial identify Theth Protection services.    |

### IdentityForce Account Setup

### You'll be asked to add in your contact information and agree to the Terms $\delta$ Conditions:

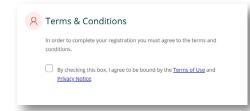
|               | by entering your information in the required fields. |
|---------------|--|
| Primary Email | Email Address  |
| Full Name     | First Name   |
|               | Middle Initial (Optional)                            |
|               | Last Name  |
| Date of Birth | Month V Day V Year V                                 |
| Country       | United States of America                             |
| Mobile Number | Mobile Number  |

#### R Contact Information 2 of 2

Complete each step by entering your information in the required fields.

Street
Address Line 1
Address Line 2 (Optional)

City
City
State
--Zip Code
Zip Code



#### Next, you will set up your password and security questions:

| Update this frequently | to keep your account secure                          |             |  |  |
|------------------------|--|-------------|--|--|
|                        |  |             |  |  |
| Password               |  |             |  |  |
|                        | <ul> <li>Must be at least 8 characters</li> </ul>    |             |  |  |
|                        | <ul> <li>Must contain at least one upper</li> </ul>  | case        |  |  |
|                        | <ul> <li>Must contain at least one lower</li> </ul>  | case        |  |  |
|                        | <ul> <li>Must contain at least one numb</li> </ul>   | er          |  |  |
|                        | <ul> <li>Must contain at least one specia</li> </ul> | l character |  |  |
| Confirm Password       |  |             |  |  |
|                        |  |             |  |  |
|                        |  |             |  |  |
| Security Question 1    | Choose a Question                                    | ~           |  |  |
| Answer                 |  |             |  |  |
|                        |  |             |  |  |
| Security Question 2    | Choose a Question                                    | ~           |  |  |
|                        |  |             |  |  |
| Answer                 |  |             |  |  |
| Security Question 3    | Change Overhige                                      | ~           |  |  |
| security question s    | Choose a Question                                    | •           |  |  |
| Answer                 |  |             |  |  |

Then you will be prompted to enable Two Factor Authentication to further secure your account:

| Two Factor Au   | thentication  |  |                |
|-----------------|---|--|----------------|
|                 | provide two-factor authentication as a<br>ase select a delivery option to receive | additional security for your account. We wil<br>your code. | ll send you an |
| Delivery Method | Select  | ~  |                |
|                 |   |  |                |

#### To complete your account set up, click "Done":

| 8 | Complete Registration   |
|---|---|
|   | Click 'Done' below to enter your account Dashboard. You can update or add information on your Dashboard or under Manage<br>Account at any time. |
|   | Previous Done   |
|   |   |

### **IdentityForce Account Setup**

Once in your dashboard, members with credit monitoring will need to authenticate their credit in four easy steps:

| 1  | SSN Verification                      |
|--|---------------------------------------|
| A Verify your identity for your                              | Enter your Social Security Number *   |
| IdentityForce service  |                                       |
| To activate your service, please complete the further steps. | Confirm your Social Security Number * |
| Authenticate   | Cancel                                |
|  |                                       |

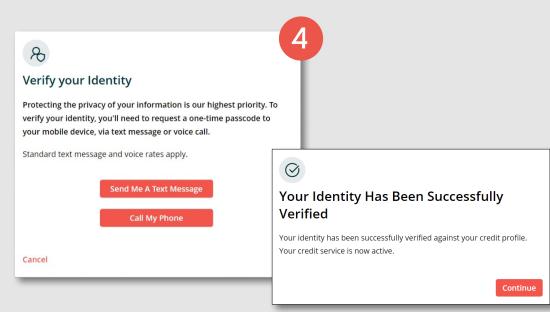
2

Disclosure / Consent

You understand that by clicking on the I AGREE button immediately following this notice, you are providing "written instructions" to Sontiq, Inc., a TransUnion company, and its contractors and all third party data sources and suppliers, and all of the credit report agencies, under the Fair Credit Reporting Act, as amended, authorizing such entities to obtain information from your personal credit profile from any credit reporting agency. You further authorize Sontiq, Inc., a TransUnion company, TransUnion and each of their respective subsidiaries, affiliates, divisions, contractors and all third party data sources and suppliers, and all credit reporting agencies, to obtain and monitor such information solely in connection with the Identity Protection Service.

Cancel

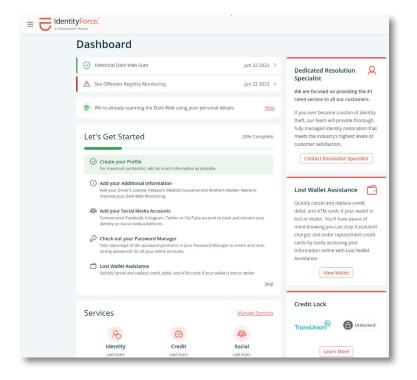
I Agree



## **Getting Started**

Once in your IdentityForce account, follow our quick start guide to begin adding in your additional information, financial accounts and social media accounts.

You will also have one-click access to a dedicated resolution specialist and the ability to set up Lost Wallet Assistance:



In your Identity Vault, you can add in additional personal information, your address and other information you would like monitored, access to secure storage for images and documents and our Password Manager:

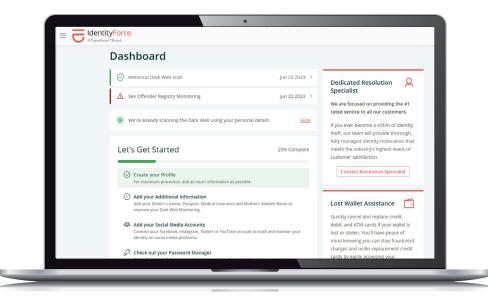
| yForce:     |  |  |        |
|-------------|--|--|--------|
| Identi      | ity Vault  |  |        |
| Monitored   | Info Secure Storage Pa   | assword Manager  |        |
| F           | Personal Information<br>for maximum detection, add as in<br>citivity associated with your person | much information as possible. We are continuously scanning for poten | Edit 🖉 |
| F           | ull Name   | Joseph Bloggs  |        |
| -           | mail   | joseph.bloggs@gmail.com  |        |
|             | hone<br>Date of Birth  | +1 (555) 355-1234<br>12 Jan 1980                                     |        |
|             | ocial Security Number  | XXXX - XX - 9876   |        |
| s<br>c<br>s | Address<br>treet<br>ity<br>tate<br>ip Code   | 63 Springfield Drive<br>Springfield<br>California<br>90262           | Edit 🖉 |
| D<br>P<br>N | Additional Informat<br>priver's License<br>lassport<br>Aedical Insurance<br>Aother's Malden Name | tion   | Edit 🖉 |

## Anywhere, Anytime Access

Access IdentityForce – anywhere, anytime – on your PC, smartphone or tablet with our MySontiq mobile application available for both Apple and Android devices<sup>2</sup>.

In addition to valuable tools and information, you'll have immediate access to our Resolution Center Support Team.

<sup>2</sup> Depending on your specific IdentityForce membership plan, inclusion of the mobile app or availability by platform may vary.





Alerts

Alerts

↓ Alerts

Active Alerts (4)

**A** 01/14/2022

A 01/08/2022

Archived Alerts (14)

Type

All

Year

All

3 10/14/2021

Fransl Inion Credit Report

Your passport number wa

ansUnion Credit Report

| Jennifer ~ |  | 8 Jennifer ~   |
|------------|--|--|
|            | Credit   |  |
| ~          | Credit Score   | ~  |
| chived     | Credit Score   |  |
| ><br>Veb   | Your credit score is calculated on the ini<br>credit report. Each time you apply for a<br>new credit card, a mortgage loan or a c<br>will look at your credit score. If your cre<br>you may be denied credit. If you have<br>you will receive a higher credit line, be a | loan - whether it is a<br>ir loan - the company<br>dit score is too low,<br>high credit score,<br>llowed to borrow |
| >          | What You Need to Kn  |  |
|            | There are various types of credit scores, an<br>of different types of credit scores to make h<br>credit score you receive is based on the Var<br>and may not be the credit score model user  | ending decisions. The<br>tageScore 3.0 model   |
| ~          | 788 Updated 01/15/2022   | TransUnion   |
|            | Good This score placed you a population  | bout 70% of the  |
| <u>~</u>   | > Find out more about Score Factor   | s  |
| >          | Credit Score Tracker   | Find out more  |

For more information, call 855-441-0270

Or visit mybenefits.identityforce.com