

# Empathy helps bring peace of mind to you and your loved ones – at no cost

## There during the moments that matter

When faced with a life-threatening diagnosis, many of us are unprepared for the emotional and practical challenges that it may bring.

Available through your supplemental health coverage with Securian Financial, Empathy offers enrolled individuals holistic support when faced with a life-threatening condition at the time of a claim.

### Empathy for what's ahead

Available at no cost, Empathy provides on-demand support to help cope with a critical health situation. This additional layer of care can help ease the burden, so you and your loved ones can focus on the things that matter most.

- **Dedicated Care Manager at the ready:** Live support available for expert guidance on all aspects of loss
- **Personalized care plan:** A step-by-step roadmap tailored to the family's needs, helping them understand what to do next
- **Family collaboration:** An intuitive dashboard for inviting family members to join the account, assigning tasks, sharing resources and keeping track of progress
- **Time-saving tools:** Assistance for families to help simplify complicated tasks such as funeral pre-planning, estate planning and more
- **Emotional support and grief resources:** A wide collection of meditations, tools and resources available to help process anticipatory grief

empathy.



### Learn more

Scan the QR code to view a video or visit [join.empathy.com/securian-prep](https://join.empathy.com/securian-prep) for more information on the available services.

## How to access this benefit

You and your beneficiaries will be invited to take advantage of this program via the app or website when a life-threatening claim is filed by visiting [join.empathy.com/securian-prep](https://join.empathy.com/securian-prep) or downloading the Empathy app with access code: **emp-securianprep**.\*

We encourage you to share this resource with your beneficiaries to better prepare for and process the loss of a loved one.



## Questions?

Call **720-372-0804** to be matched with a dedicated Care Manager.

\*Empathy is offered to insured employees with life-threatening conditions and their families at the time of claim.

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SECURE

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